

Course Title: **Basic Healthcare Worker**
Course Theory Hours: **90 Hours**
Class Schedule: **Monday - Thursday: 8:30 am - 2:30 pm or 3:00 pm- 9:00 pm**
Class Location: **Classroom 4**

Course Number: **HSC0003**
Course Length: **2 Weeks**

Instructor: To be assigned

Course Description:

This course offers an introduction to the health care environment, this course focuses on the health care team and delivery systems. Students will learn about legal responsibilities, ethical issues, safety, infection control, communication, interpersonal behaviors, wellness, and disease processes. This course meets the Florida Department of Education curriculum for entry-level healthcare providers.

Prerequisites for the Course:

- * Proof that the applicant is at least 18 years or older- Valid State I.D.
- * High School Diploma or GED.
- * Signed admissions application, signed enrollment agreement & payment of all fees.
- * All applicants must be able to speak, read, and understand English.

Course Completion Requirements:

Students who successfully complete the 90 hours of course work will be allowed to register for PLBT0101 Phlebotomy Technician. Upon completion of PLBT0101 Phlebotomy Technician course students may sit for the Phlebotomy Technician Certification Exam testing through Medical Careers Assessment (MedCA).

MedCA Testing Requirements

- * Graduation from High School or GED.
- * Graduation from a Phlebotomy training course within the past 5 years.
- * One Year of satisfactory work experience as a phlebotomy technician within the past five years.
- * MedCA Certification & Credential Exam Cost: \$125.00.

Textbook:

Gerdin, J. (2023). *Health Careers Today*. 7th Edition. St. Louis, Missouri: Elsevier. ISBN: 978-0-323-73355-7

HSC0003 Basic Healthcare Worker Course Outline:

Chapter 1: Healthcare in the United states
Chapter 8: Health Insurance and the Revenue Cycle.
Chapter 2: Healthcare facilities and organizations
Chapter 3: Healthcare delivery and patient workflow
Chapter 4: Healthcare workforce
Chapter 13: Professionalism and effective communication
Chapter 14: Cultural competence and workplace diversity
Chapter 5: Healthcare law and ethics.
Chapter 19: Pharmacist and pharmacy support staff
Chapter 12: Safety and Health practices
Chapter 11: Wellness growth and development
Chapter 17: Physicians and clinical support professionals
Chapter 9: Healthcare technology and electronic health records
Chapter 7: Medical mathematics and calculations
Chapter 15: Employment and career development
Chapter 24: Phlebotomist and dialysis technicians
Chapter 25: Clinical laboratory careers

Course Objectives:

Upon successful completion of this course, *within the scope of practice of Basic Health Care Worker*, the student will be able to:

- Demonstrate knowledge of the healthcare delivery system and health occupations.
 - Demonstrate the ability to communicate and use interpersonal skills effectively.
 - Demonstrate legal and ethical responsibilities.
 - Demonstrate an understanding of and apply wellness and disease concepts.
 - Recognize and practice safety and security procedures.
 - Recognize and respond to emergency situations.
 - Recognize and practice infection control procedures.
 - Demonstrate an understanding of information technology applications in healthcare.
 - Demonstrate employability skills.
 - Demonstrate knowledge of blood borne diseases, including HIV/AIDS.
 - Apply basic math and science skills.
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Professionalism:

THE PROFESSIONALISM GRADE IS A TOTAL OF 15% OF THE TOTAL SCORE OF 100% CALCULATED IN EACH COURSE. CLASSROOM AND CLINICAL PROFESSIONALISM GRADES WILL BE CALCULATED BASED ON A POINT SYSTEM, 20 POINTS MAXIMUM PER DAY FOR CLASSES THAT MEET MONDAY-FRIDAY THE PROFESSIONALISM GRADE ENCOMPASSES CLASS PARTICIPATION, RESPECT SKILLS, PREPARATION, AND TIMELINESS. PROFESSIONALISM IS TRACKED IN EACH INDIVIDUAL COURSE THROUGHOUT EACH PROGRAM. A STUDENT IS EXPECTED TO MODEL THE PROFESSIONALISM STANDARDS AS DEMONSTRATED IN THE STUDENT CODE OF CONDUCT. FAILURE TO MAINTAIN A PROFESSIONAL ENVIRONMENT WITHIN THE CLASSROOM WILL RESULT IN A LOSS OF PROFESSIONALISM POINTS.

Evaluation & Grading:

Grade Scale	Numerical Scale	Range
A+	4.00	93-100
A-	3.67	90-92
B+	3.33	87-89
B	3.00	83-86
B-	2.67	80-82
C+	2.33	78-79
C	2.00	76-77
C-	1.67	75
F	0.00	0-74
"S"	0.00	Satisfactory Extern
WD	0.00	Withdrawn

T	0.00	Transfer
P	0.00	Proficiency

Grading:

Professionalism- 20%

Quizzes/Tests- 50%

Final Exam- 30%

*The final exam and tests/quizzes could be either online, written, oral, hands-on, and/or a combination - all at the instructor's discretion.

Make-up Policy: All missing work must be made up within one week following the date(s) of absence(s) unless otherwise noted in the course directives. All tests/quizzes/exams **MUST** be taken the next class day, otherwise a grade of "0" is assigned to that student for that test/quiz/exam.

Attendance Policy: Please see the Brevard Nursing Academy Handbook.

Revised 07/06/2023 S.N.